

Easily manage your healthcare benefit account from your mobile phone!

Keeping up with your healthcare benefit accounts just got easier. You can now receive real time information and important updates in the palm of your hand – via text message. Simply register your mobile device and start receiving important and highly useful messages to help manage your healthcare benefit account(s). These messages include:

- Important plan date reminders, such as the last date to submit claims
- ▶ Account profile change notifications & confirmations
- Deductible status updates
- ▶ Your account balance you can simply text 'BAL' to 97487 to receive a real time account balance
- And more!

Get started today:

Start receiving text message notifications today. Follow these simple steps to register and enable your mobile device:

1. Login to your Igoe Administrative Services online account access portal. Navigate to the 'communications' tab, and click 'communication settings.' From there, click 'add mobile,' as shown below:



2. Enter your phone number in the 'mobile phone number' field. After reading and accepting the terms and conditions, click 'register.'



3. You will receive a text message prompting you to complete your registration by replying. Simply reply to this message with "Y." Your registration process is now complete, and your mobile device will start receiving text message alerts.

Questions?

To learn more about how you can easily manage your healthcare benefit account from your mobile phone, contact Igoe Administrative Services at 800-633-8818, option 1 or visit flex@goigoe.com.